



The Sound of Education™



# **1216-USB**

## **Owner's Manual**

**Stereo USB Jackbox with 6 headphone outputs  
and 6 microphone inputs**



# 1216-USB Owner's Manual

## A NOTE FROM THE PRESIDENT

Thank you for purchasing this Califone® stereo jackbox.

I encourage you to visit our website ([www.califone.com](http://www.califone.com)) to register your product for warranty coverage and to learn more about the complete line of Califone audio-visual equipment including language learning equipment, wired and wireless headphones, media players, wireless PA equipment and installed sound amplification systems.

Sincerely,

A handwritten signature in black ink, appearing to read "Roscoe Anthony". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Roscoe Anthony  
President

## **Inspecting & Unpacking**

Although the shipping carton and packaging materials are designed to prevent damage during shipment, you should inspect the carton for any signs for mishandling or damage immediately upon receiving your new unit. Carefully lift the unit from the carton and inspect it for any signs of damage. Save all packaging materials for possible later use.

### **Note:**

**Any shipping damage or loss claims must be submitted to the freight agent.**

## **Package Contents**

Your carton and packaging should contain the following:

- Jackbox with attached USB cord
- 6V power adapter
- This Owner's Manual

## **Initial Set-Up**

1. Unlike conventional jackboxes, the 1216-USB must have power connected in order to function. The power connector is located at the rear of the jackbox unit. Plug the included power adapter into the USB jackbox.
2. Plug the adapter into a standard 120 volt 50-60Hz AC outlet. Be sure the plug blades are fully inserted. Since there is no on/off switch on the unit, it is “on” once it is plugged in.

## **Connecting to a computer via USB**

1. The jackbox is designed to work with a computer and plug in via a USB connector. Plug the USB cable on the jackbox into your PC. The PC may come up with a message stating that it recognizes a new audio device is connected. If you are running Windows 98 or earlier, the PC may not be able to recognize the USB device immediately. You may have to download drivers from Microsoft or the maker of your operating system.
2. In Windows XP, you can set the Jackbox to be the default audio output device and input device. To do this, open the “Sounds and Audio Devices” control panel. Click the “Audio” tab. Under “Sound Playback” select the device “C-Media USB Headphone Set”. Under “Sound recording” select the “C-Media USB Headphone Set” as the default device. Once this is complete,

*Step 2 continued*

click the "OK" button. You should now hear computer audio through the headphones connected to the jackbox. Also, any audio recording software will record the sound from the microphones plugged into the jackbox.

3. For other operating systems or for further setup details, please see your operating system documentation.

## **Connecting Headsets or Microphones**

You may connect up to 6 headphones to the green headphone outputs (top row) of the jackbox. The volume of the headphones is controlled by the green headphone volume knob on the top of the jackbox. For users to have individual control over volume levels for each headphone, it is suggested to use headphones with built-in volume controls.

You may connect up to 6 microphone inputs to the jackbox. The volume input for the microphones is controlled by the microphone volume knob on the top of the jackbox. The pink microphone inputs (bottom row of jackbox) should be heard through any headphones plugged in.

"Make sure the volume is turned up in the sound card volume control window in the computer in order to hear through the headphones what is being said into the microphones."

## SERVICE AND REPAIR INSTRUCTIONS

In the event that service should become necessary for any reason, contact the dealer from whom you purchased this unit. The service or repairs can be done promptly and efficiently by your Califone dealer. If you wish assistance from the factory, contact us:

- Click through our website at [www.califone.com/techsupport.php](http://www.califone.com/techsupport.php)
- Call us toll free in the United States 800.722.0500/ direct 818.407.2428
- Write us:

Attention: Customer Service  
Califone International Inc.  
1145 Arroyo Ave. Suite #A, San Fernando, CA 91340

**Be sure to have the model and serial number available. Please DO NOT SHIP ANY UNIT TO THE FACTORY WITHOUT PRIOR AUTHORIZATION AND INSTRUCTIONS FROM CALIFONE.**

## SPECIFICATIONS

Number of Listening Positions	6
Number of Microphone Inputs	6
Headphone Volume Control	1 master control for all headphones
Microphone Volume Control	1 master control for all microphones
USB Cord	Permanently attached 6' cord w/Series-A USB connector
Enclosure:	ABS Plastic for durability and safety
Power Supply	AC 120V – 60Hz (6V Adapter included)
Dimensions (WxHxD)	5"W x 2"H x 3.25"D
Weight	1 lb.

## **TROUBLESHOOTING**

### **PROBLEMS**

#### **General**

The unit does not operate.

No sound output to the headphones

No sound from microphones

Sound is unclear or distorted.

### **ITEMS TO CHECK**

Is the USB cord unplugged?  
Did the PC operating system recognize the new USB device?

Is the device operational (see above)?  
Is the device selected as the computer's Audio output device?  
Is the headphone volume knob turned up?  
Turn up audio in computer.

Is the device operational (see above)?  
Is the device selected as the computer's audio input device?  
Is the microphone volume knob turned up?

Is the power adapter plugged in to the wall and the jackbox and providing power?



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Toll Free Fax 877.402.2248  
International Customers call  
818.407.2400 or  
Fax 818.407.2405  
**califone.com**

**Recommended Califone headsets:**

**3064AV**

lightweight and economically priced

**3066AV**

durable for extended use